# Software Pouch Module Guide







# **Customer and Technical Support**

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#### Introduction

In order to run a FilmArray pouch with the FilmArray 2.0 instrument, that specific Pouch Module must be installed into the FilmArray system software.

### **Installing a Software Pouch Module**

Follow the steps below to install the Pouch Module on a FilmArray laptop.

Contact BioFire Defense Customer Support at support@ biofiredefense.com to obtain the requested Pouch Module.

If needed, burn the Pouch Module to a writable CD using any commercial CD writing software. Insert the CD with the Pouch Module into the appropriate drive on the computer.

Open the FilmArray Software from the desktop icon 2. (if not already open).

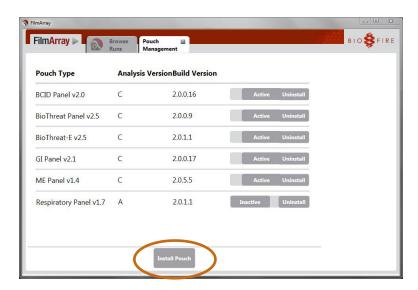
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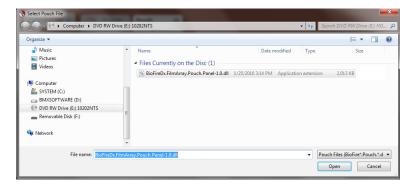
- 3. Navigate to the 'FilmArray' menu in the top left of the window.
- 4. Click 'Tools' > 'Pouch Management'.



5. Click 'Install Pouch'.



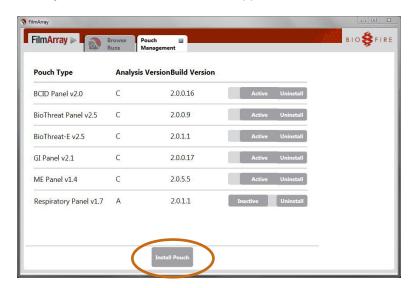
- Note: The list of available pouches on your system may differ than the picture above.
- 6. Navigate to the CD drive in the open file dialog.
- 7. Click the Pouch Module to be installed.
- 8. Click 'Open'.



9. The Pouch Module will display and the '**Active**' box will be checked when it has successfully loaded.

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10. Verify the Build Version is correct and matches the Module that was sent by BioFire Defense Customer Support.



- Note: The list of available pouches on your system may differ than the picture above. Multiple Build Versions of the same Pouch Module can be loaded at the same time in the FilmArray Software. If you have questions or concerns about which build is the most current, contact BioFire Defense Customer Support.
- 11. Eject the install CD from the computer.
- 12. The Pouch Module has now been installed and is available for use in the FilmArray software.

# **Inactivating a Software Pouch Module**

Follow the steps below to remove a Pouch Module from the Pouch Type drop-down menu in the Instrument Control window of the FilmArray Software. Additionally, the bar code reader will not scan an inactivated pouch. Inactivating a Pouch Module does not remove the module from the software.

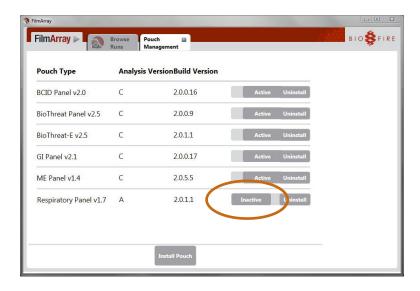
1. Open the **FilmArray Software** from the desktop icon (if not already open).



- 2. Navigate to the 'FilmArray' menu in the top left of the software.
- 3. Click 'Tools' > 'Pouch Management'.



4. To the right of each of the installed Pouch Modules is a slide bar which allows you to inactivate a Pouch Module. Simply click the 'Active' slide bar and the software will slide it to 'Inactive'.



Note: To make a Pouch Module 'Active', simply click on an 'Inactive' pouch slide bar and the software will slide it to 'Active'.

# **Uninstalling a Software Pouch Module**

A Pouch Module may need to be uninstalled if it is being updated to a newer module version. It may also need to be removed if the Pouch Module is an ITAR regulated module and the computer is being shipped.

 Open the FilmArray Software from the desktop icon (if not already open).

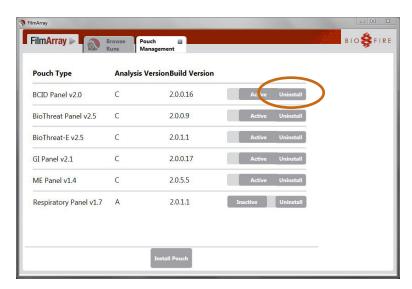


- 2. Navigate to the 'FilmArray' menu in the top left of the software.
- 3. Click 'Tools' > 'Pouch Management'.



4. To the right of each of the installed Pouch Modules, and to the right of the 'Active/Inactive' slide bar, there is an 'Uninstall' button.

Click on the '**Uninstall**' button to removed the desired Pouch Module.



5. A confirmation window will pop-up notifying you of the Pouch Module that will be uninstalled. Click 'Yes'.



6. The Pouch Module has now been uninstalled from the FilmArray software.



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For additional information regarding our products and applications, please contact our Customer Support Department at BioFire Defense.

